

Roov AI LLC - Terms and Conditions

Last Updated: 02/01/2025

Welcome to Roov AI LLC! These Terms and Conditions ("Terms") govern your access to and use of Roov AI LLC ("Company," "we," "our," or "us"), an AI-powered real estate property tour service. By using our website, platform, and services (collectively, the "Services"), you agree to comply with and be bound by these Terms. If you do not agree with any part of these Terms, please do not use our Services.

1. Acceptance of Terms

By accessing or using Roov AI LLC, you affirm that you are at least 18 years old and have the legal authority to enter into these Terms. Your continued use of our Services constitutes your acceptance of any modifications made to these Terms.

2. Services Provided

Roov AI LLC provides AI-generated property tour videos by converting client-submitted images into narrated virtual tours. We do not physically inspect or verify the properties, and our AI-generated content is based solely on the materials provided by users.

3. User Responsibilities

- You agree to provide only accurate and lawful content (photos, descriptions, and other media) for AI processing.
- You affirm that you own or have the necessary rights and permissions to use and upload all content submitted to Roov AI LLC.
- You will not submit any content that is unlawful, misleading, infringing, defamatory, obscene, or otherwise objectionable.
- You will not use Roov AI LLC for any fraudulent, misleading, or unauthorized purpose.

4. Intellectual Property Rights

- All AI-generated videos, narration, and related content produced by Roov AI LLC remain the intellectual property of Roov AI LLC. However, you retain ownership of the original photos and media you submit.
- Roov AI LLC grants you a limited, non-exclusive, and non-transferable license to use the AI-generated content solely for real estate marketing purposes.
- You grant Roov AI LLC a worldwide, royalty-free license to use submitted content for the purpose of generating AI tours, improving our services, and promotional activities (unless you opt out by written request).

5. Fees and Payments

- Pricing for our services is displayed on our website or provided in a custom quote.
- Payments must be made in full before AI-generated content is delivered.
- All sales are final, and refunds are only provided at our sole discretion.

6. Disclaimer of Warranties

Roov AI LLC provides its Services on an "as-is" and "as-available" basis. We make no warranties, express or implied, regarding:

- The accuracy, completeness, or reliability of AI-generated content.
- The uninterrupted or error-free operation of our Services.
- The suitability of our Services for any specific real estate transactions.

7. Limitation of Liability

To the fullest extent permitted by law, Roov AI LLC shall not be liable for any:

- Direct, indirect, incidental, consequential, or punitive damages arising from your use of our Services.
- Loss of profits, data, or business opportunities resulting from AI-generated content inaccuracies.
- Unauthorized access to your content or any data breach.

8. Indemnification

You agree to indemnify and hold harmless Roov AI LLC, its officers, directors, employees, and affiliates from any claims, damages, liabilities, and expenses arising from your use of our Services, your content submissions, or your breach of these Terms.

9. Termination

We reserve the right to suspend or terminate your access to our Services at our discretion if we suspect any violation of these Terms. You may discontinue use of our Services at any time.

10. Privacy Policy

Your use of Roov AI LLC is also governed by our Privacy Policy, which explains how we collect, use, and protect your information. By using our Services, you consent to our data practices as described in the Privacy Policy.

11. Governing Law and Dispute Resolution

These Terms shall be governed by the laws of the State of [Insert State], without regard to its conflict of laws principles. Any disputes arising out of or relating to these Terms shall be resolved through binding arbitration in [Insert Jurisdiction], except for claims that qualify for small claims court.

12. Changes to These Terms

We reserve the right to update these Terms at any time. Changes will be posted on our website, and continued use of the Services constitutes acceptance of the revised Terms.

13. Contact Us

If you have any questions about these Terms, please contact us at: **Email:** info@roov.ai
Address: 400 North Tampa Street, Suite 1320, Tampa, FL 33602

By using Roov AI LLC, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.